
SETTING UP YOUR WOOLWORTHS NETSETGO PROGRAM IN PLAYHQ



NETBALL AUSTRALIA'S COMMITMENT TO FIRST NATIONS PEOPLES



WHAT IS WOOLWORTHS NETSETGO?

Woolworths NetSetGo is Australia's leading grassroots netball program, designed for children aged 5 to 10 to experience the joy of netball in a fun, safe and welcoming community.

Our mission is to develop confident and active kids who will grow a lifelong love of team sport, all while building essential skills.

Where netball begins but the fun never ends!

Catch the fun!

Join in the joy of Australia's leading grassroots netball program!



WOOLWORTHS NETSETGO PHILOSOPHY



WE BUILD SKILLS

Every child is given opportunities to develop fundamental skills through fun, engaging activities.



WE CREATE CONNECTIONS

We foster lasting friendships and teamwork, making every child feel part of a supportive community.



WE PRIORITISE SAFETY

Our trained coaches provide a safe, supportive environment where every child can play and learn with confidence.



WE MAKE IT FUN

With a focus on "More Touches = More Fun," every session keeps kids active, involved, and having a great time.



WE ARE TOTALLY INCLUSIVE

Our aged-based stages ensure all kids, no matter their experience, feels included and valued.



WE GROW CONFIDENCE

By focusing on fun and skill-building, we help kids develop confidence both on and off the court.

A photograph of four young girls running on a blue track. They are wearing colorful athletic gear. The text 'PLAYHQ PROGRAM SETUP' is overlaid in large, bold, black letters. The background shows a grassy field and a wooden fence.

PLAYHQ PROGRAM SETUP

CENTRE REGISTRATION PROCESS

COMPLETE THE CENTRE REGISTRATION



To ensure your Association or Club can setup your Woolworths NetSetGo Program and Registrations in PlayHQ, your organisation must complete the Centre Registration.

REVIEW THE WELCOME EMAIL



Upon completing the Centre Registration, Netball Australia and Netball SA communicate important information including access to the Woolworths NetSetGo Toolkit.

NETBALL SA SHARE PROGRAM

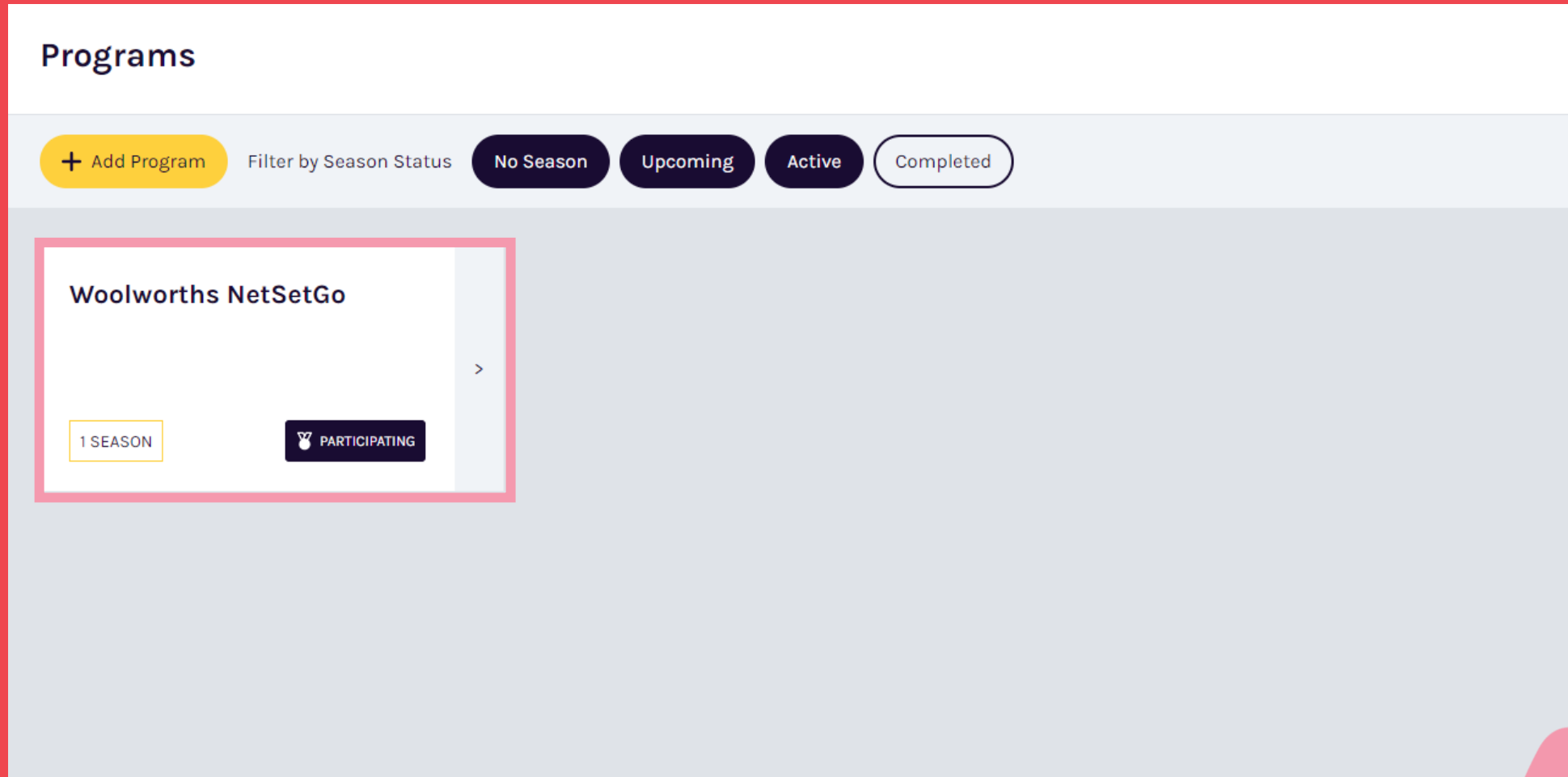


Once the Centre Registration has been received Netball SA will share the Woolworths NetSetGo Program to your Organisation in PlayHQ.



CONFIGURE SHARED PROGRAM REGISTRATION

To begin the configuration process, within the Programs area, select the program from the list:

A screenshot of a web application interface titled 'Programs'. At the top left is a yellow button with a plus sign and the text '+ Add Program'. To its right is the text 'Filter by Season Status' followed by four filter buttons: 'No Season', 'Upcoming', 'Active', and 'Completed'. Below this is a list of programs. The first program, 'Woolworths NetSetGo', is highlighted with a pink border. It shows '1 SEASON' in a yellow box and a dark blue button with a netball icon and the text 'PARTICIPATING'. A right-pointing chevron is visible to the right of the program card.

UPDATE SESSION DETAILS

Whilst **Session details** are optional, these can be set to provide information about various times for each group at the registration stage e.g. Net, Set and/or Go.

Session details

These details will display to participants during registration.

Sessions: Gender:

Day and time

Please set the start and end times for the selected days.

[Select all](#) [Select none](#)

DAY	START TIME	END TIME
<input checked="" type="checkbox"/> Monday	<input type="text" value="10"/> : <input type="text" value="00"/> am	<input type="text" value="11"/> : <input type="text" value="00"/> am
<input type="checkbox"/> Tuesday		
<input checked="" type="checkbox"/> Wednesday	<input type="text" value="10"/> : <input type="text" value="00"/> am	<input type="text" value="11"/> : <input type="text" value="00"/> am
<input type="checkbox"/> Thursday		
<input checked="" type="checkbox"/> Friday	<input type="text" value="10"/> : <input type="text" value="00"/> am	<input type="text" value="11"/> : <input type="text" value="00"/> am
<input type="checkbox"/> Saturday		
<input type="checkbox"/> Sunday		

Venue:

Court:

CREATE AND MANAGE PROGRAM GROUPS

Program groups allow participants to be categorized for programs that run on different days, times or different age requirements. If groups are created for a program, parents/guardians can nominate the preferred group during registration.



CREATE A GROUP

- To create a group, navigate to the **Programs** tab, select a program and season, then select the **Groups** tab and then the **+ Add Group** button.



ADD GROUP DETAILS

- Enter the group **Name**, number of **sessions**, **start date** and **gender**. Optionally, you can also select the **Day**, **Start** and **End Time**, and **Visibility** for each group on the registration forms.
- Once complete, select **Save** to save your group.



NOTE

Groups can also be created following registration, with the administrator allocating registered participants to the relevant group.

CREATE AND MANAGE PROGRAM GROUPS



PlayHQ

Using as
Service & Support Netball Association

- Incidents
- Transfers
- Merchandise
- Venues
- Reports
- My Organisation
- Settings
- Updates
- Support

Create a new group

Create Group Cancel

Group details

You are able to configure registration limits on the "Registration Limits" tab after setting up this group.

Name*
Group 1

Sessions 6 **Start Date** DD/MM/YYYY **Gender** Please select

Day and time

Please set the start and end times for the selected days.

[Select all](#) [Select none](#)

DAY	START TIME	END TIME
<input checked="" type="checkbox"/> Monday	10 : 00 am	11 : 00 am
<input type="checkbox"/> Tuesday		
<input checked="" type="checkbox"/> Wednesday	10 : 00 am	11 : 00 am
<input type="checkbox"/> Thursday		
<input checked="" type="checkbox"/> Friday	10 : 00 am	11 : 00 am
<input type="checkbox"/> Saturday		
<input type="checkbox"/> Sunday		

REGISTRATION SETUP

The next step is to create a registration form to allow participants to register to the Woolworths NetSetGo Program.

A Participant to Season form can be created by an Association or Club and used to register participants directly to a competition's season.

ACCESS THE REGISTRATION FORM



- Select Programs from the main menu, choose the relevant Woolworths NetSetGo Shared Program and Season, then click on the Registration tab.
- Under the Settings, select Participation to Season section, you create a new form by choosing Set up Form.

REGISTRATION SETUP



Participants Groups **Registration** Settings

Settings Registration limits Custom Fields

i Please set up the program season session details. These details will display to participants during registration. [Set up now](#) *X*

Participant to Season

Configure registration settings for participants registering to this program for this season.

i

You have not configured participant to season registration settings.

[Set up Form](#)

REGISTRATION SETUP



Once on the registration from this page you will find several fields that need to be filled out, with a few fields being mandatory.

REGISTRATION PERIOD



Allows you to set the dates and times in which the registration link will be active.

If participants access the form outside of the timeframe set, they will be unable to register.

AGE LIMITS



If you choose to, you can turn on Player Age Restrictions to specify the age range for participants to register to the program.

Participants who do not meet this criteria will be unable to register.

NOTE



If a participant misses the registration period, it is possible to open the form by selecting a future date and time.

REGISTRATION SETUP



Registration period

Set the registration period that this season can take registrations.

Start date*

Start time*

 :

End date*

End time*

 :

Time Zone

Australia (Melbourne)

Age limits

Set Player Age Restrictions

Specify the age range for participants to register to this program. Participants who do not meet this criteria will be unable to register.

REGISTRATION SETUP



SET REGISTRATION FEES

Enter the registration fee that your Club is charging.



ADVANCED PLAYER FEES

If needed Clubs or Associations can configure fee options tailored to various circumstances e.g. Age or participants are new or returning.



SETUP CUSTOM FIELDS

Create fields to capture additional participant information during the registration process. Great way to capture specific details to assist with program administration.



ADD PRODUCTS

Opportunity to have products available at time of registration by selecting from previously added products such as merchandise or fundraisers.

REGISTRATION SETUP



My Fees

Configure fees you wish to collect for your organisation this season.

Player Fee

A single registration fee for all players.

Fee*

\$ Enter fee amount

Advanced Player Fees

Configure fee options tailored to various circumstances, such as age, gender, and financial hardship.



NOTE

When setting the player fee, you must enter a specific numerical value. When setting a fee, remember to factor in the 2.03% PlayHQ processing fee. For further information please refer to the following article: [Setting Fees](#).

REGISTRATION SETUP

Custom fields can be used to capture additional information during the registration process.



CREATE CUSTOM FIELD

To create a custom field, click the **New** button.



ENTER QUESTION IN CUSTOM FIELD

Complete the details, including the **Field Label**, which can be a question or statement for the registration process.



SELECT RESPONSE TYPE

Choose the response type (Dropdown List or Text Box) and set it as mandatory if needed.

REGISTRATION SETUP



Participants Groups **Registration** Settings

Settings Registration limits **Custom Fields**

Participant

 PROFILES & REPORTS

MY ORG


 FORMS

PARTICIPANT TO
SEASON



You do not have any participant custom fields set up for this program and season.

+ New

 Rollover

REGISTRATION SETUP



PROVIDE DETAIL IN OVERVIEW SECTION

Additional details which will be displayed at the beginning of registration. Each field is limited to 500 characters.



UTILISE TERMS AND CONDITIONS

Activate the toggle to enable your organisation's Terms and Conditions to be viewed on the registration form.



REGISTRATION VISIBILITY

Setting determines whether the registration form appears on your club's public-facing PlayHQ website and the Finder.



NOTE

Terms and conditions can be added by navigating to **My Organisation** and selecting the **Overview** option from the main menu.

REGISTRATION SETUP



Overview

Information added here will be displayed on the overview page of the registration form.

Pricing information

eg: Season Registration for Junior (kids 12 and under) \$200 & Season Registrations for Seniors are \$300

Additional information

eg: Junior Grades play Saturday mornings and Open Age Domestic grades are offered for Monday, Wednesdays or Fridays

Add your terms and conditions?

Your T&C's will be added to the T&C's on the registration form

Registration visibility

Set whether you would like this registration form to be visible on your program's public landing page.

VISIBLE HIDDEN

A group of children are playing netball on an outdoor court. They are wearing white t-shirts with 'NET SET GO!' printed on them. One child in the foreground is running with the ball. Other children are standing in a line, some holding red sticks. The background shows trees and a bench.

PARTICIPANT PACK REDEMPTION

PARTICIPANT PACK REDEMPTION

As a part of a new streamlined process in 2026, participant pack selections will occur as part of the registration process, within the products section, which eliminates the need for families to redeem the pack via the NetSetGo Store.



T-SHIRT SIZE

Please select your T-Shirt Size. (T-Shirt included in your Woolworths NetSetGO Participant Pack)*



SUNCORP SUPER NETBALL TEAM OF CHOICE

Woolworths NetSetGo Participant T-Shirt will be based on the team selected.



DELIVERY ADDRESS DETAILS

Noting your Woolworths NetSetGO Participant Pack will be delivered to this address.

PARTICIPANT PACK REDEMPTION




Cancel 1 2 3 4 5 6

Products

Mandatory Products
As part of this registration, these products must be added to the cart.

Merchandise



2026 Woolworths NetSetGo Participant Pack

Select from one of the pack options from the drop-down below. Participant pack T-shirt is branded by Suncorp Super Netball Team. Please see the images provided to view the items based on each team.

\$0.00

Size*

Please select

Suncorp Super Netball Team*

Please select

Quantity

1



NOTE

The WWNSG Participant Pack is managed by Netball Australia and align to your programs registration forms by using the NetSetGo format in the program setup.

PARTICIPANT PACK FAQs



WHAT IS THE REFUND POLICY FOR WOOLWORTHS NETSETGO?



Should a player be approved for a refund from a Woolworths NetSetGo Program, they are able to be refunded a portion of the fee. Due to Netball Australia's immediate pack redemption process, only the Netball SA portion of \$60 is refundable. Participants will still receive their pack. For more information, please refer to Netball SA's Refund and Deregistration Policy.



CAN I CHANGE MY ORDER DETAILS AFTER REGISTERING?

Once your registration is completed, our automated system moves it through order processing and fulfillment very quickly. Which means changes to your order are typically not possible.



WHAT IF I RECEIVE MY PACK AND THE SHIRT DOESN'T FIT QUITE RIGHT?

If your child's Woolworths NetSetGo T-Shirt doesn't fit quite right, please contact [DMC Sport](#) to arrange an exchange for a better size. Please note shipping costs associated with the exchange are the responsibility of the customer so take care when selecting your child's size.

A group of children are standing on a blue and green sports field. They are wearing white t-shirts with the Woolworths logo and the text 'NET SET GO!' in colorful letters. The child in the center is smiling broadly. The background shows a blurred outdoor setting with trees and a building.

UPDATING ORGANISATIONS INFORMATION FOR FINDER

UPDATING ORGANISATION DETAILS

Continuing to update your details on the **Organisation Overview** drives the data available in the **Netball Finder**.

UPDATING GENERAL DETAILS



Your organisations general details include organisation logo, description, primary contact details and website (if applicable). It is important that the contact details in this section are for the primary contact of your organisation, particularly who would be responsible for speaking to prospective new participants.



ORGANISATION DISCOVERY DETAILS

The address details within the menu determine whether your organisation is discoverable and appears in the Finder map.



UPDATE VISIBILITY

Using the visibility toggle, organisations can choose to either be visible on the Finder or hidden. If made hidden, organisations will not be presented on the map or via the search bar.

UPDATING ORGANISATION DETAILS



PlayHQ

Using as
Sutherland Shire Netball Association Inc.

- Programs
- Participants
- Incidents
- Transfers
- Shop
- Venues
- Reports
- Posts **NEW**
- My Organisation**
- Overview
- Admins
- Updates
- Support


Deanna Stainer
deanna.stainer@netball.com.au

My Organisation

Details | Contacts | Notifications | Vouchers | Payments

Organisation logo

Best results - square format with a minimum resolution of 256x256 pixels. Max file size 5MB. JPEG or PNG format.



Delete Image

Description

Sutherland Shire Netball Association Inc (SSNA) commenced in 1960 as the Sutherland Shire Girls Basketball Association.

SSNA play on sealed Courts at Bellingara Road, Miranda (+ indoor stadium) & The Ridge Sports Complex at Barden Ridge & grass courts at Seymour Shaw Park, along with numerous smaller training sites throughout the Sutherland Shire. SSNA offers Winter and Summer competitions, opportunities at Representative level. The SSNA's office is located in our stadium (Bellingara courts).

Email*	Phone number
<input type="text" value="info@ssna.asn.au"/>	<input type="text" value="0295229697"/>

Organisation website

UPDATING ORGANISATION DETAILS



netball
.COM.AU

Latest ▾

Matches

Competitions ▾

Get Involved ▾

More ▾

PLAY NETBALL



Association / club

Sutherland Shire Netball Association Inc.

99-105 Bellingarra Rd, Miranda, NSW

Contact Details

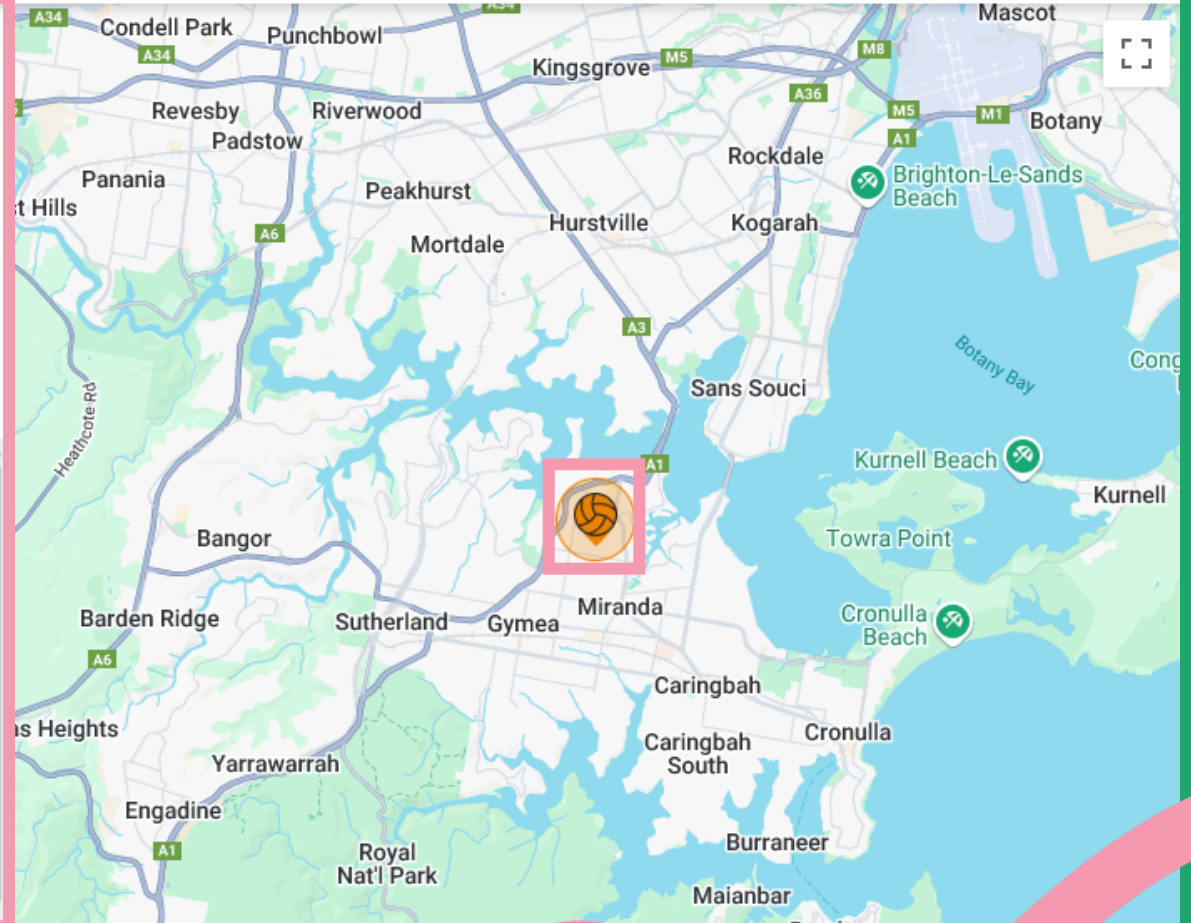
📞 [0295229697](tel:0295229697)

✉ info@ssna.asn.au

🌐 <https://ssna.asn.au/>

📄 Organisation Contact Information ▾

Sutherland Shire Netball Association Inc (SSNA) commenced in 1960 as the Sutherland Shire Girls Basketball Association.



SETTING UP YOUR PROGRAM



My Organisation

[Details](#) [Contacts](#) [Notifications](#) [Vouchers](#) [Payments](#)

Visible on discovery maps

Set whether you want your organisation to appear on the discovery maps.

VISIBLE HIDDEN

Country

Australia

Address **Suburb / Town**

191 JOHNSTON ST FITZROY

State / Province / Region **Postcode**

Victoria 3065

Latitude **Longitude**

Please enter Please enter



NOTE

Even if your organisations address is inputted correctly in PlayHQ, you will not be discoverable in the Finder without the Longitude and Latitude information.

UPDATING ORGANISATION DETAILS

When the format is ticked in PlayHQ, it will appear as an information tag in your organisations section on the Finder.



USE FORMATS

Formats help determine whether your organisation section on the Finder.



CONTINUE TO UPDATE FORMATS

The formats also help determine whether your organisation will appear when a prospective participant uses the filters to search in the Finder.



SEARCHING FORMATS

Each format is tagged in the background to one for the three types of participations that can be selected when filtering the search results on the Finder. If one of the formats you have matches the tags, your organisation will appear in the list of organisations.



UPDATING ORGANISATION DETAILS



Formats

Set the format of competitions and programs that your organisation caters for.

COMPETITIONS

- All Abilities
- Carnival
- Fast5
- Junior
- Junior and Senior
- NetSetGo
- Senior
- Social
- Walking Netball


PROGRAMS

- All Abilities
- Beginner
- Camps
- Clinics
- Events
- NetSetGo
- Non Player
- Squads
- Tryouts
- Walking Netball

UPDATING ORGANISATION DETAILS




← Clear Apply



Woolworths NetSetGO

Learn the basics whilst having fun with friends.


Ages 5 - 10 For Everyone Learn



Junior Netball

Get involved in your local community and learn from experienced coaches.

Ages 11 - 17 For Everyone Develop



Senior Netball

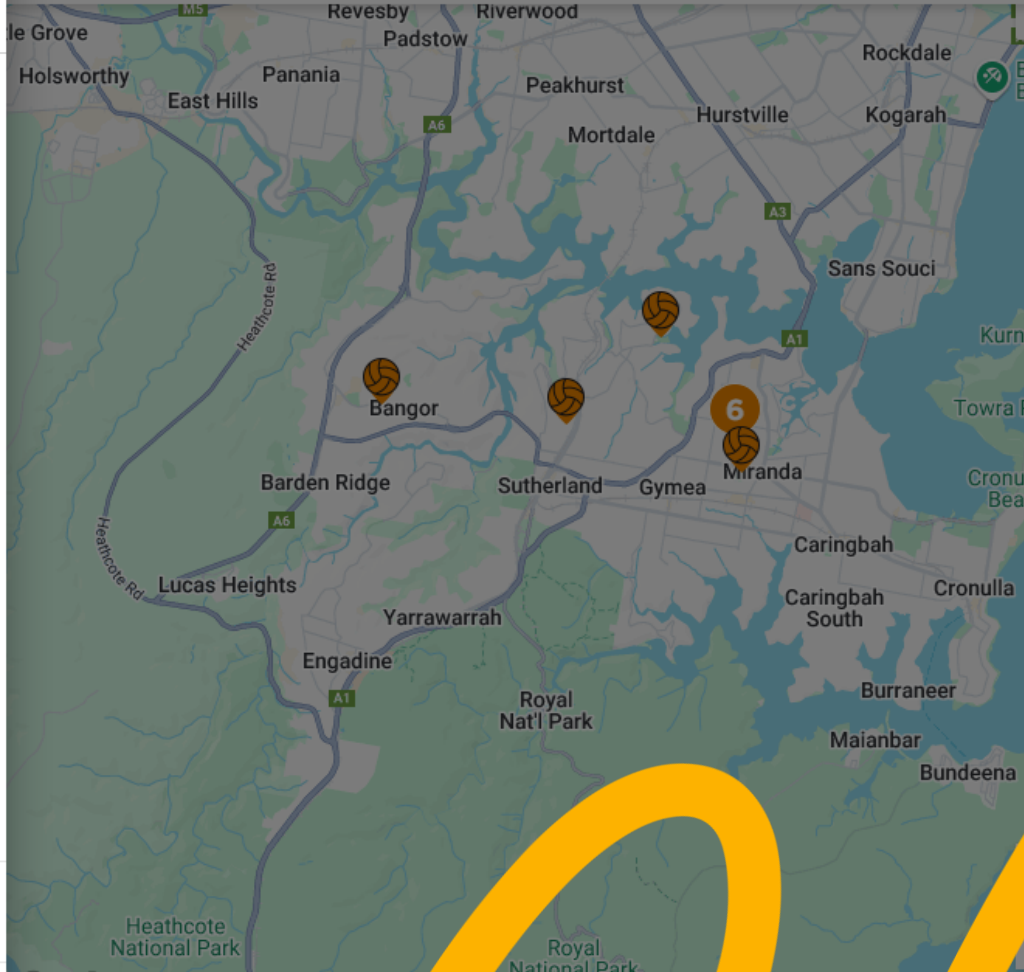
Join a club and play in your local competition.

Ages 16+ For Everyone Compete

Gender [View All](#) ▾

Inclusion [View All](#) ▾

More ▾ PLAY NETBALL



Map showing netball clubs in Sydney, Australia. Clubs are marked with netball icons and numbers. Visible locations include Bangor, Sutherland, Gymea, and Miranda. A '6' is visible near the Miranda club icon.

UPDATING ORGANISATION DETAILS



PlayHQ My Organisation

Details **Contacts** Notifications Vouchers Payments

Contact information

First name*	Last name*	Position*	Email	Phone	Visibility
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[Visibility Icon]

+ Add contact

Update & Save Cancel

3.99 KM
99-105 Bellingarra Rd, Miranda, NSW

Contact Details

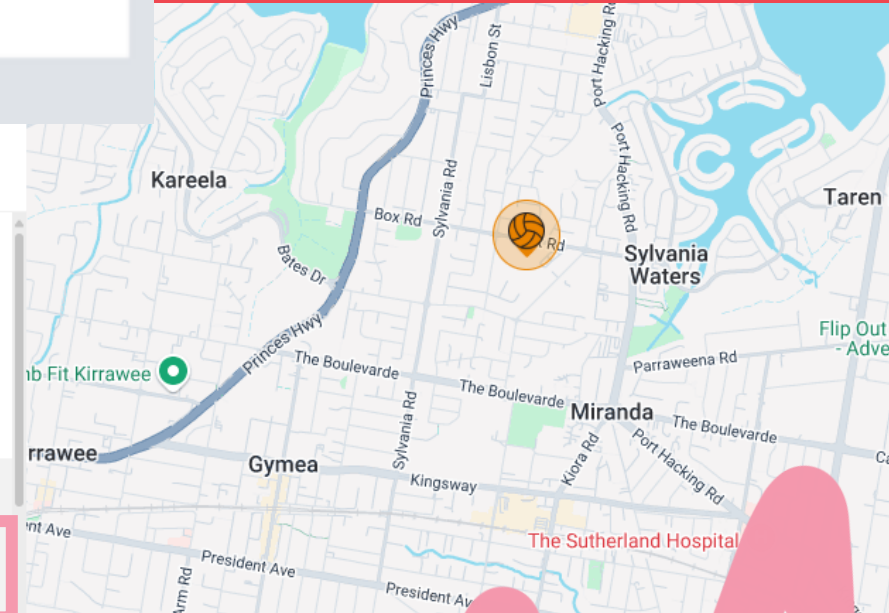
[0295229697](tel:0295229697)

info@ssna.asn.au

<https://ssna.asn.au/>

Organisation Contact Information ^

Secretary	Jenny Rees	secretary@ssna.asn.au
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WHAT'S NEXT



LEARN MORE

Netball Australia and Member Organisations are facilitating a series of educational webinars to support Woolworths NetSetGo program delivery during 2025.



PREPARE FOR WOOLWORTHS NETSETGO



Session targeted for Associations, Clubs and Schools seeking to deliver Woolworths NetSetGo throughout 2025. An opportunity to understand what has been happening behind the scenes and learn the new and exciting initiatives for Woolworths NetSetGo.

WHAT'S NEW IN WOOLWORTHS NETSETGO NET PROGRAM?



Introduces the new and refreshed component of the Net Program including session content and delivery approach.

PLANNING TO RUN YOUR WOOLWORTHS NETSETGO PROGRAM



Learn Best in Practice concepts when approaching program pricing, promotion and recruitment of participants and communications with parents/guardians prior to the start of your Woolworths NetSetGo Program.

LEARN MORE



HOW TO DELIVER A WOOLWORTHS NETSETGO NET PROGRAM

Opportunity to learn the approach in delivering the Net Program including the coaching method, group management and active feedback particularly for the Mini Netball Game.



HOW TO USE CHANGEIT COACHING PRINCIPLE FOR WOOLWORTHS NETSETGO

Provide Delivery Leads with the knowledge on how to best use the CHANGEIT concept when delivering Woolworths NetSetGo to benefit the kids experience and skill development.



ENGAGING PARENTS/GUARDIANS & JUNIOR NETBALLERS IN YOUR WOOLWORTHS NETSETGO PROGRAM

Opportunity for Woolworths NetSetGo Centres to learn how to approach integrating Parents/Guardians and Junior Netballers into Program Delivery and the benefits it can have in the future.

PREPARE FOR YOUR PROGRAM



COMPLETE THE CENTRE REGISTRATION PROCESS

Register as a new or returning Woolworths NetSetGo Program 2025 to ensure you are receiving up to date information and support resources, along with being eligible to apply for program grants.



ACCESS THE NEW WOOLWORTHS NETSETGO TOOLKIT

Explore the new and exciting resources created to support the promotion and delivery of your Woolworths NetSetGo Program.



REVIEW THE WOOLWORTHS NETSETGO CENTRE HANDBOOK

Get up to date with the operational updates ahead of your Woolworths NetSetGo Program commencing.



READ THROUGH THE BRAND GUIDELINES

Take the opportunity to understand the best approach to using the new Brand and Logo for your Woolworths NetSetGo Program.

QUESTIONS



THANK YOU

